



Alexandra Park Junior School

To Learn, Be Happy and Achieve Our Best

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Dear Parents and carers,

As you may be aware, the Government has introduced a new scheme to temporarily increase data allowances for mobile phone users on certain networks so that your child can access remote education. This additional data on your phone can be used to tether data to any devices in your home (using personal hotspot).

As a school we can request mobile phone data increases for your child if you:

- *do not have fixed broadband at home
- *can't afford additional data for your child's mobile phone devices
- *experience disruption to your child's face to face education due to issues with access to data

Families with access to a mobile phone on one of the following networks might be able to bene-

fit:

- *Three
- *SMARTY
- *Virgin mobile
- *EE
- *Tesco mobile
- *Sky mobile

Other providers may join the scheme at a later stage. The offers vary depending on the network and some networks are not able to offer data to Pay as you go customers. All providers are offering this up until 31st July 2021. This is the link to the Government website with the full information on this service.

<https://get-help-with-tech.education.gov.uk/internet-access>

In order for us to request extra data we need to know the following information:

- *The name of the account holder
- *The telephone number of the mobile phone
- *The mobile network of that mobile phone (for example Three)
- *Whether you pay monthly or pay as you go

We will submit mobile information through an online service. This information is held by the DfE who will then share it with mobile phone providers only. No names of children or other adults in the home are shared. Once your information is received by the DfE you should receive a text from them with more information about data protection. Each provider will vary in how quickly they process our requests.



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Once a network provider has processed the data increase they will send a text message to the account holder. It is also possible to check the status of requests through the online service.

If you wish for us to apply on your behalf, please complete the form using the link below with the information mentioned above ready.

<https://forms.office.com/Pages/ResponsePage.aspx?id=3fkurOOhxEK7FPbuczQzUQgtL-Y3ojNkrItO5hMa1ZFURUZLMI0UERUWU8wRE9LQ1IJWEczMjhIWC4u>

Yours Sincerely
Mrs J Seabright

Headteacher

